

Financial Services Data Specialists

iDelta has been delivering technology driven solutions to Financial Services customers for 20 years. From Unix and Web skills in the early days of Internet Banking technology stacks, iDelta has added value through every major development along the financial services digital journey. Designing it, building it, fixing it, tuning it, running it – we’ve been there.

Having seen how powerful the Splunk platform is, the directors of iDelta set about building a dedicated Splunk consultancy to help their financial services customers gain business advantage through better data insights.

We’ve delivered an impressive range of solutions on Splunk, some of which can be summarised into small case studies:



Card Fraud

iDelta have implemented highly successful card fraud solutions in Splunk. Working with the ISO8583 message format and Falcon Risk Engine data our solutions are working 24x7 to help reduce fraud losses.



AWS Cloud

AWS provides an abundance of useful data, accessible via their APIs. iDelta specialises in pulling that data into Splunk, utilising the Splunk Add-On for AWS and writing bespoke solutions where required. We’ve helped our customers deliver insights across billing, compliance, monitoring and resource utilisation.



Ping Identity

Enterprises need a robust Identity and Access Management solution. We’ve found that many of our customers have adopted Ping Identity and it is a gold mine of data for Splunk. Using the data Ping Access generates we’ve delivered many use cases from a single data source: enterprise-wide operational visibility, supplier monitoring, digital fraud, Open Banking API monitoring and analysis, customer journey analytics and more.

Ready to #ChooseiDelta?

splunkpsiDelta.co.uk | 0131 524 9664

Monitoring and Alerting / Payment systems – retail and corporate / Internet Banking / Open Banking monitoring, analysis and regulatory reporting / Omni-channel marketing engines / Business Process Management / ATM monitoring and analysis / Test environment and code release management / Compliance / PCI/DSS compliance / AWS compliance / Customer Journey Analysis / Loan Sales / Credit Card Sales / Authentication and registration / 3D Secure and Strong Customer Authentication / 3D-Secure / Card Fraud / Transactional pattern analysis and anomaly alerting / Balance transfer / money transfer fraud / Sequential PAN attack monitoring and alerting / PSD2 projects / Open Banking / Strong Customer Authentication / 3D-Secure



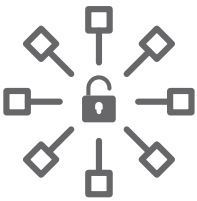
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Data insights enablers / Pivotal Cloud Foundry – data ingestion design and implementation / Logging framework design – AP gateways and Enterprise Service Bus / AWS cloud integration / Mainframe data ingestion // Linux / AWS / Microsoft Windows and Active Directory / CA Introscope (APM) / Symphonic Policy Decision Point / Threatmetrix / FortiManager / FortiAnalyzer / VMware / Routers, Switches, F5 Load Balancers / Intrusion Detection Systems



Strong Customer Authentication

PSD2 legislation around strong customer authentication has been a hot topic for us over the last 12 months. We helped our customers support their customers through this transition, providing operational insights and management information across the various SCA journeys.



Logging Frameworks

We've delivered great value for our customers when we've collaborated on logging standards. API Gateways, Enterprise Service Bus and PAAS are great places to standardise your logging and produce predictable output for the services deployed there. Once implemented, these frameworks have delivered ongoing returns enabling standardised alerting and analytics.



3-D Secure

Implementing low friction 3-D Secure journeys is a priority for card issuers hoping to maintain “top of wallet” status. We’ve helped our customers gain visibility into their customer journeys, providing visibility across 3-D Secure authentication, internal API calls and external SMS delivery providers.



iDelta are IBM Business Partners and have an impressive track record of delivering WebSphere solutions. We have integrated Splunk with various IBM technologies such as WebSphere, DataPower, Mainframe, Integration Bus and MQ.

iDelta is driven by technology. We use our expertise and the Splunk platform to deliver enterprise class solutions and crucial return on investment for our customers.